



LOCH LOMOND VILLA, INC.

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To: Loch Lomond Villa Families
From: Cindy Donovan CEO
Date: December 24th, 2021
Re: COVID-19 Update

On behalf of our entire Villa Community, I would like to wish everyone a safe and healthy holiday season and a very Merry Christmas. We are all aware that New Brunswick and specifically Saint John and the surrounding communities are witnessing large numbers of COVID-19 cases along with too many to list exposures. Loch Lomond Villa is doing everything that we can to keep our residents and our valuable staff healthy during these rising numbers of the virus.

We are witnessing staffing shortages due to the many staff that have been exposed in the community. We are needing to ask our Essential Care Partners (ECP) to help us provide the best care possible to all 190 of our special residents. We know the important role you, as ECPs not only play in your loved one's life but also to us as staff. Staffing each of our nursing houses has begun to be a challenge with the prediction of it only getting worse in the coming days and weeks. If you can help us by assisting with your loved one's activities of daily living for example this may include assisting with meals while you are in your loved one's room, dental hygiene, personal care, hearing and eye care to name a few ways you can help us. We only ask this if you are physically able to assist and your loved one is also able to assist you as well. We would not want to put you or any of our residents in an unsafe situation. Training is required for some activities like transferring many of our residents. Please ask the team what might be helpful to them while you are present on the house. This measure is in preparation for what may occur in the coming days and weeks with the exposures. Thank you for being part of our team as care partners and you are essential!

Unfortunately, at this time we can no longer have residents leave the premises for off site visits and gatherings. Residents required to attend a medical appointment will continue. I hope you can understand the importance of this step for them as well as you and our staff's safety.

We know that the list of people that could potentially be exposed to the virus will be a greater risk over the next two weeks and therefore we are encouraging you our ECPs to not have large gatherings during this time and keep your contacts small.

Our province, along with every other province, is experiencing this surge of COVID-19 cases and for our vulnerable population we must be so careful and work together to get through these very stressful times.

We are continuing to screen and have all people coming in our doors to complete a POCT (rapid test) before visiting as long as the supplies last. We cannot stress enough that if you are not feeling well or think you only have a cold, do not visit, and get yourself tested.

We will work at posting some of our Christmas festivities pictures as several have occurred and the residents have so enjoyed them.

It breaks our hearts to have to add further visiting restrictions at a time when we all want to spend time with our families and celebrate this holiday season. We know the numbers are only going to continue to rise and the risk greater especially for our residents.

As always, thank you all so much for supporting us and cooperating with these restrictions. We look forward to seeing you as part of our care team in the coming days. We will keep you up to date as fast as we are able to do as things change.

Thank you
Cindy

Floats from the Christmas parade at the Villa, December 23rd

