



## LOCH LOMOND VILLA MEMORANDUM

---

**MEMO TO:** All residents, families, staff, and Loch Lomond Villa Community

**MEMO FR:** Cindy Donovan, CEO

**MEMO DATE:** December 21<sup>st</sup>, 2022

**MEMO RE:** COVID -19 Outbreaks

On behalf of the entire Loch Lomond Villa Team, I would like to wish everyone a very Merry Christmas and Happy Holidays while spending time doing what fills your heart.

We are happy to share that Maple House at the Village has had their outbreak declared over and Willow House at the Village will hopefully have their outbreak cleared this Thursday. This is great news for our residents and their families. Both houses have had a thorough cleaning and residents will no longer need to be isolated in their room and are no longer limited to only ECPs.

We hope to be able to declare Cedar House outbreak over by Christmas Eve as there are no active cases at present. Visiting on Cedar House remains only 2 ECPs.

Unfortunately, currently both Dogwood House at the Village and Elm House at the Villa have had recent outbreaks declared by Public Health. Families have been personally notified by a Loch Lomond Villa staff member. Dogwood and Elm Houses are limited to 2 ECPs visitation only.

We have 7 active COVID-19 cases among our 190 residents that call Loch Lomond Villa Home. All residents continue to be monitored and assessed during each shift for any signs and symptoms of feeling unwell by our care staff. Our Maple, Willow, Birch and Evergreen Houses are not under isolation and/or outbreak status and welcome families to support and assist our staff as care partners. We continue to work closely with Public Health and our goal remains to reduce risk and transmission and to keep the well residents healthy and free of illness to the very best of our ability

An Essential Care Partner (ECP) is deemed essential to maintaining the resident's mental and physical health, while retaining necessary safety precautions during an outbreak response. Before entry to the houses, ECP's are to follow signage at the individual house doors on PPE required. Visiting by the ECP's must take place in the resident's room only. All ECP's must wear a mask, gown, and goggles at all times during the visit if visiting a loved one who is actively COVID + and isolating. Please ensure that masks are covering nose and mouth and that frequent handwashing/hand sanitizer is used.

All Essential Care Partners, who have not completed the required training, must complete the video below and notify Melissa Goguen by email [mgoguen@lochlomondvilla.com](mailto:mgoguen@lochlomondvilla.com) that you have completed the training prior to visiting during any outbreak. If you have received ECP or DSP

training through Horizon Health, we do accept this training but again you must provide proof of completion to Melissa. Thank you so much for your understanding and cooperation.

We know that this is a difficult time of year with the holiday season here, and we want to balance person centered approaches for our residents and their families. We are working very hard to ensure our residents get to experience the holiday season the best that we can. During the period of December 21<sup>st</sup> through January 2<sup>nd</sup>, we want to share the following options **for our outbreak houses:**

- If your loved one is COVID positive, they are unable to go out of their House for at least 5 days from testing positive. We ask you to speak with the RN to determine dates.
- If your loved one is past their 5 days and is well and recovered, you are able to take them out but they must be signed out and the RN notified before leaving the building.
- If you are taking your loved one out, we will be required to perform point of care testing for 3 days on return. Please assess the risk to your loved one and avoid family members that may be ill, complete hand hygiene and masking if indoors.
- Compassionate visiting for end-of-life care is fully supported on all houses even the outbreak houses.

We are monitoring daily; outbreak lengths when the last positive resident was detected and then what the earliest possible date for PH to declare a house outbreak over.

We will provide further updates as soon as we are able to our entire Village and Villa Community. All staff are working extremely hard in the middle of staffing challenges. We understand that in today's day and age, social media is a part of our daily lives. However, we would ask that you obtain your information from reliable sources such as memos like this that we send out to everyone, direct calls from our staff to you or Loch Lomond Villa social media pages.

Thank you for your support and assistance throughout these past three years.

*Cindy*

Please complete the video below if not already done. Thank you



[Donning and doffing instructions: PPE used for droplet and contact precautions](#)

[vimeo.com](https://vimeo.com)