



LOCH LOMOND VILLA MEMORANDUM

MEMO TO: Family and Residents
MEMO FR: Cindy Donovan, CEO
MEMO DATE: March 11th, 2022
MEMO RE: COVID-19 Update # 5

It has been a rough couple of weeks here at Loch Lomond Villa. After 2 years of being able to keep COVID-19 out of our homes, we are now experiencing our first outbreak. This has been heart breaking for everyone. This outbreak has changed the atmosphere of the home once again, the mood and emotion of our residents and the pressure on our staff. Unfortunately, we have had to keep our residents back on their houses and cancel all gatherings off the houses at this time. Unlike many of our fellow nursing homes, we made the decision to keep our home open and continue to allow ECPs to visit their loved ones even during this outbreak. A big thank you to our family members that offered to assist our care team on the house where residents have had to isolate. This help has been very much appreciated by everyone, especially the residents who has had their loved one beside them while they are in isolation. Ongoing testing continues and the POA of any resident who tests positive, is being notified by the RN. Regular communication will occur to keep you informed as time permits.

In the middle of managing this outbreak, the restrictions, as we have known them, are largely being lifted for the general population on March 14th. For many, there will be a sigh of relief. Although there will be changes to Public Health measures as outlined online at gnb.ca that will impact the general community members and businesses, as we continue to battle this outbreak, there will be **NO CHANGES** to current measures for staff, our ECPs and residents at Loch Lomond Villa.

Essential Care Partners must continue to wear continuous eye protection and a medical grade mask when visiting in the nursing home. Loch Lomond Villa is still able to provide POCTesting for our Essential Care Partners. We will continue with alternating essential care partners visitation but will need to remain with only one ECP visiting per day. If your loved one is in isolation, please do not relax your infection control practices while visiting as your mask can not be removed and PPE must be worn. This is for your safety as well as everyone else's.

The vulnerabilities of individuals living in our long-term care homes will not disappear when the mandatory order is lifted. I want to emphasize the importance of respecting our decisions as we continue to be faced with the challenge of high community spread of COVID-19 and potential new variants of concern. I ask you to understand why certain restrictions must

remain in place as it relates to vaccination, masking, hand-hygiene, and social distancing. Decisions have been and continue to be made with our families, residents, and staff input while seeking Public Health and Social Development's guidance.

Every day I am impressed with the incredible work that each of our staff carry out as they care for and support their residents and each other. I want to say thank you to all our Staff, Residents and Essential Care Partners for your continuous commitment, dedication and making safety everyone's priority.

Protecting our residents has always been a priority and will continue to remain a priority as we enter this new phase of living with COVID-19. Thank you from the bottom of my heart.

Cindy