



**LOCH LOMOND VILLA, INC.**

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May 22, 2020

Good day everyone;

Loch Lomond Villa watched today's live news release by Dr. Russell and Premier Higgs in hopes that moving to the "Yellow Phase" of the provincial recovery plan would possibly lift some restrictions for us who are managing our nursing homes and caring for your loved ones who live with us.

As Dr. Russell stated, "We are still facing a global pandemic. We have accomplished much by working hard together and your cooperation has helped this Province continue to be successful in limiting COVID-19 cases."

My entire team understands and sympathizes with all our residents and their families/loved ones that remaining to be closed to visits inside and outside is breaking our hearts. We are doing our very best to care and lift the spirits of our residents daily. My entire team continues to put your loved one's safety as our priority, along with our staff's health.

Loch Lomond Villa continues to do everything it can to make sure appropriate precautions and interventions have been put into place, based on the information at the time by Public Health. As directed by Public Health we must maintain the current status.

I will assure you all that as soon as restrictions change, we will inform you about what this will mean for you and your loved ones. Thank you for your cooperation and understanding that we do not want an outbreak of COVID-19 here or in any homes where vulnerable residents live.

Thank you

*Cindy*

Cindy Donovan  
Chief Executive Officer  
Loch Lomond Villa, Inc.