



LOCH LOMOND VILLA, INC.

185 Loch Lomond Road, Saint John, New Brunswick, E2J 3S3

Telephone: (506) 643-7175 ♦ Fax: (506) 643-7198

www.lochlomondvilla.com

To: Families and Residents
From: Christa Matheson, DOC
Date: December 20th, 2021
Re: COVID-19 Update and Christmas Activities

First, thank you for your patience and understanding as we deal with our latest rounds of potential exposures. Luckily, we are only awaiting results on Evergreen House from their Day 5 testing and any visitors to Evergreen House are required to wear PPE until the Day 10 test results are received. While we are not out of the woods yet and testing continues, it allows us to hopefully have a bit more of a 'normal' Christmas.

As we completed a risk assessment, with the help of Public Health, there are a few other things you need to know. The highest risk is with the community spread; therefore, non-essential offsite visits or outings (with the exception of health or medical appointments) CANNOT occur and will have to be postponed until further notice. This includes with those trained as Essential Care Partners (ECP's). Having our residents go out into the community, increases the risk of COVID-19 entering the facility. This could be cause for an outbreak to occur, cause further visitor restrictions and requiring residents to be on isolation and daily testing that comes hand in hand with that. We are trying to prevent this scenario from taking place for the whole Villa community as we enter the Holidays.

Two ECPs can be registered per resident. To become an ECP you also must have proof of 2 doses of COVID-19 vaccine. ECPs must visit with their residents in their room. If you have not filled out your ECP application, please do so, so we can add you to the list. Our screeners will be checking the list to ensure your names are present before having you complete your rapid test.

We have had several questions since the most recent update, so I will try to cover these here:

- **Can we drop presents off for our loved one?**
 - Yes, you certainly can. They can be dropped off any time between 9 and 3 Monday-Friday. Packages may not be delivered the same day; it is dependent on when the deliveries are able to be made. Packages are not required to sit for 48 hours, so if you are an ECP and coming to visit, bring your gift with you!
- **Why can ECP's not visit when testing is being done?**
 - If we are completing testing as part of an active investigation due to an exposure to COVID-19, if your resident is asymptomatic, we encourage you not to visit until the day 5 testing is completed and results return. If you would prefer visiting, you must wear full PPE.

- ECP's may visit new admissions or returns from hospital who are having required precautionary testing completed. Visitation is possible during those situations as it is required to be done, once transferring from one place to another. ECP's will be required to wear full PPE.
- **If the rapid tests are negative, why can't I come see my loved one?**
 - While these tests are catching some issues prior to arrival, these cannot be used to clear someone from their isolation or risk as they only capture the virus at a certain stage.
- **What would happen if I did take my loved one out?**
 - Your loved one will be placed on isolation; swabs will be done daily, and visits will be suspended x 14 days. The isolation is very difficult for residents, and we do not want to put them through this. If they become symptomatic or test positive while out, they cannot return to the home out of protection of the other residents. Please choose wisely.
- **Can I bring a meal in for my loved one?**
 - Certainly, you can bring them in some home cooked goodies or take out. You however cannot remove your mask to eat with them.
- **Do visits have to be in the resident's room?**
 - Yes. Your visits must remain in your residents' rooms. If any events are taking place on that house, you are welcome to take your loved one, however, you cannot stay with them.
- **Do I have to keep my mask on all the time I'm visiting?**
 - Yes, this is required.
- **Can I visit at any time of day?**
 - No. Screening is required; therefore, you may enter the building when our screeners are present between, 10:00 am – 12:00 noon and 1:00 pm – 6:00 pm.

Thank you for your care and understanding as we work through this latest round of events.

Disclaimer: All of the above are subject to change should Public Health introduce new required measures.

