



## LOCH LOMOND VILLA, INC.

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Date: May 25<sup>th</sup>, 2021

To: Families and Residents

From: Cindy Donovan, CEO

Re.: COVID Update

We are happy to share that our staff vaccination rate is currently 82% (having had their 1<sup>st</sup> dose) and our resident vaccination rate is 90% (having both doses). As for you, our care partners and families, we do of course encourage you to get your vaccine when you can in hopes of seeing life return to somewhat normal soon.

On May 6<sup>th</sup> we expanded our visitation program to include short outside and inside visits with our residents in a designated area. We welcomed back our summer students; Noah, Maddy, Nora and Enya who play a key role in our visitation program. Over the last week we have adjusted our screening station flow to improve efficiency and safety for all visitors, our screeners, and our staff. All ECPs and other visitors with appointments **must remain in the outside foyer until the screener permits entry into our home. Please do not enter until the screener opens the door for you.** The screener could be helping someone else through the screening process. Do not push the red button to gain entry. On entry, we ask that you sanitize your hands, wait for the screener to ask screening questionnaire questions, and review public exposure sites. From there you will be able to enter and continue with our screening process. The goal is to minimize contact with the inside of the home as much as possible until risk is assessed and reduced with the use of PPE.

Be mindful of your physical distance in and near main entrance area, we may have residents going outside and others exiting. You may be asked to line up outside of the main doors in the future to ensure there is not too much congestion in the area.

I have been asked to share that we have had several ECPs as no shows over the last few weeks. Each of our nursing houses have the ECP visiting schedules and therefore staff are pleased you are visiting, and our residents are expecting you.

As the weather warms, we encourage you to take your loved one outside for some fresh air, while physically distancing from others. Please be mindful of others coming and going. We ask you to leave the resident's bedroom and directly proceed to the outside. We can not permit visiting in the common areas throughout our homes.

Due to the possibility of COVID-19 virus living on surfaces, Loch Lomond Villa continues to hold all parcels dropped off for residents for a period of 48 hours to ensure there is no risk of contamination. We ask that you be mindful of this holding period when dropping off any perishable items such as baked goods. For example, items that are dropped off on a Friday, will not be delivered until Monday morning.

We are pleased to be celebrating Nursing Home Week with another Tim Horton's pop up for our residents and staff during the week of June 7<sup>th</sup>, thanks to Marla Chapman and her Tim Horton's team.

Our entire Villa team would like to thank you all for your support and understanding as we stay the course and continue to keep everyone safe.

*Cindy*