



LOCH LOMOND VILLA, INC.

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MEMO TO: All Loch Lomond Villa Families and Friends
MEMO FR: Cindy Donovan CEO
MEMO DATE: September 23, 2021
MEMO RE: Possible COVID-19 Exposure Information

As many are aware, we were notified by Public Health late Tuesday afternoon that our organization was connected to a possible COVID exposure. We had to close our doors at the Village and the Villa Wednesday September 22nd to all visitors except for essential personnel and compassionate visiting.

Public Health directed that we immediately test specific residents on-site, along with some staff. This took place mostly on Tuesday evening, with all completed by Wednesday morning. We notified the families of those tested as well as the staff that had to be tested.

Today we have received news that thankfully, all results have come back negative.

We aren't out of the woods yet though. Those that have been tested as mentioned above, also require a negative test result on Day 10 (Monday September 27th). We will provide further information and direction from Public Health later next week.

As a reminder, when our doors do re-open, hopefully on September 29th, all visitors will be required to show proof of being fully vaccinated (which is 2 doses of the vaccine) by showing their vaccine document along with government issued ID. Visiting hours when we reopen will be: 10:00 am to 12 noon and 1:00 pm to 6:00 pm. We are asking families to not drop off any packages to either the Villa or Village while we are closed.

Thank you for your understanding and please share this memo with other family members that may visit.

Cindy