



LOCH LOMOND VILLA, INC.

185 Loch Lomond Road, Saint John, New Brunswick, E2J 3S3

Telephone: (506) 643-7175 ♦ Fax: (506) 643-7198

www.lochlomondvilla.com

Date: March 24th, 2021
To: Families and Residents
From: Cindy Donovan, CEO
Re.: COVID Update

During the weeks of March 29th and April 5th, our Laundry Team will be positioning a clothes rack with items that have been laundered but have no name on the article. These items may be something that you have reported missing in the past and we would like to ask you to look for any of your loved ones lost items. These items will be placed at the end of each screening station during the above weeks. Thank you.

When your visiting, our House Teams would like to ask you to help declutter your loved one's room and remove all seasonal items. If there are empty storage totes in the room could you kindly remove these as well, please.

After requesting information from Public Health and Social Development, we have received advice for any unvaccinated residents and their POA wishing to get them vaccinated – if the resident falls into the community vaccination clinics for their age group - they are welcome to do so and get their vaccine from a pharmacy if the resident can get to the location with their ECP and back safely. Otherwise, we will have to wait for residents that are not able to leave to access community locations to hopefully receive their vaccine in-house sometime in the future. Should this take place:

- Notify your RN House Manager who will require the family member to complete an agreement for attending appointments safely,
- We request a copy of the vaccination (proof) and return it along with the resident as we must track all vaccines for all residents,
- Please provide the copy to the House RN.

Unfortunately, I need to remind all our Essential Care Partners that while you are visiting you must adhere to the agreement you would have signed at your ECP education session with our staff. When visiting:

- the mask you received upon entrance must be worn at all times, you are not to be eating or drinking as this means you are removing your mask,
- you must perform hand hygiene prior to putting your Loch Lomond Villa provided mask on and after removing or touching your mask,
- the importance of physical distancing (i.e., maintaining a minimum of 2 metres separation) at our entrance and while travelling to and from your loved one's room,
- we must ensure that we limit staff and ECP traffic at our entrances as well as limit ECP movement within our homes to travel directly to the resident's bedroom and directly exiting the home after their visit,
- and taking the resident outside for some fresh air, you must travel directly to the outside, conducting hand hygiene to and from,
- and going outside with your loved one, ECPs must continue to wear their mask while outside,
- ECPs are providing support to their loved ones and therefore ECPs are able to get their loved one a drink, pick up their meal trays or transport them to their hair appointment or a recreation program which the

resident would like to attend all while physically distancing yourself from other residents and staff. ECPs must physical distance from others while waiting for their loved one and cannot sit among other residents while at a group activity as an example but can wait nearby.

If you are unable to adhere to the required Infection Prevention and Control Practices at Loch Lomond Villa you will be excluded from further visiting. (Reference: Government of Canada Infection prevention and control for COVID-19: Interim Guidance for Long-term care homes dated February 26th, 2021)

Throughout this past year, Loch Lomond Villa aimed at balancing the physical, psychological, emotional, and spiritual needs of our residents with the risk of introduction and transmission of COVID-19, while referring to local, provincial, and global public health guidance when establishing visitor policies. This pandemic is not over yet and even though most of our residents and staff have received the vaccine, we must still stay the course and follow strict public health guidelines.

Thank you to our families and all Essential Care Partners for their support and cooperation as we continue to manage these very difficult times.