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### ***Loch Lomond Villa COVID-19 Recovery Journey***

The past couple of weeks have demonstrated how fluid the journey will be during the provincial recovery effort. Due to several new COVID-19 cases in Campbellton (Zone 5) and beyond, we must take this journey slowly with all necessary safety precautions for all 190 residents that call Loch Lomond Villa home. As disappointing as this outbreak is for all of us, an outbreak was expected during recovery, and we expect there will be more over the next few months. At the same time, Public Health officials have emphasized that our collective and individual behaviours will largely determine the extent to which we keep the virus at bay.

We have had a very successful week of outside garden visits for residents and two of their family members or friends. The weather could not have been any better for our first week for these special visits. Our residents are looking forward to another week of outside visits with their family. We thank all family members for your cooperation and understanding of how important it is to comply with the public health measures that we have had to put in place to ensure not only our staff safety but the safety of your family member who lives at our homes.

All visitors must be screened for symptoms and follow proper hand hygiene prior to the visit, are required to wear a community mask during their entire visit and adhere to physical distancing during the visit. Unfortunately, we cannot permit any physical contact. All visits must be supervised by our staff and they can assist you during the visit if necessary.

Loch Lomond Villa has developed an operational plan to manage our outside visitations and ensure control measures are being followed. These restrictions are in place to limit the possibility of the virus being introduced into our homes while ensuring that the social-emotional needs of our residents and families are met to the best of our abilities and resources.

We empathize with the impact these events have had on your loved one, you, your family, friends and our staff. All of us at Loch Lomond Villa understand the importance of balancing the need to be compassionate with the need to protect our most vulnerable population – your loved ones.