



LOCH LOMOND VILLA, INC.

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To: To all Loch Lomond Villa Families
From: Cindy Donovan CEO
Date: October 20th, 2020
Re: Visitations resuming

Due to the ongoing COVID-19 outbreaks in the Moncton and Campbellton area, and to protect your loved ones and our staff, we must practice the strictest public health measures in our homes while providing quality of life and social connection to loved ones.

Effective Wednesday October 21st, 2020, Loch Lomond Villa will re-open our doors once again to our Essential Care Partners that have been trained and their visitation schedule confirmed. As shared previously, our processes must continue to be tweaked and monitored constantly to ensure infection prevention and control guidelines and safety in all our processes.

Due to having to move to active screening of all Essential Care Partners upon entry, we can no longer provide visitations after 3:00 pm on Fridays, nor all day on Saturday. This requires us to hire staff trained to be present to carry out the screening and donning of the required PPE for our Essential Care partners. We do hope you understand that our resources are stretched very thin and we continue to not receive any extra funding from government to carry out these very important measures.

Going forward when you arrive for your visit, please remain in the foyer and the person who will receive you will buzz you into the home. Please arrive on time for your scheduled visit and confirmed visits cannot be changed. Thank you. If there is more than one Essential Care Partner waiting to be screened, please remember to physical distance yourself and wear a mask at all times. Please keep your swipe card that had been issued to you previously as it will still be good once restrictions are completely lifted. Currently all swipe cards have been de-activated.

Due to the required added resources needed, we will no longer be able to provide short inside and outside visits. You are still able to have virtual visits with a resident via Zoom or Facetime. To arrange a virtual visit please contact Tricia Hayes at 1-506-721-0335.

“Outbreaks are a stark reminder that this virus is still present in New Brunswick and we need to be cautious,” said Dr. Jennifer Russell, chief medical officer of health. “We need to maintain physical distancing, practice good hygiene and support each other as we work our way through this pandemic together.”

Cindy Donovan