



LOCH LOMOND VILLA, INC.

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To: All Loch Lomond Villa Families and Residents
From: Cindy Donovan
Date: Oct. 9th, 2020
Re: **COVID-19 –Enhanced Visitor Restrictions**

Effective immediately, Loch Lomond Villa has enhanced visitor restrictions after much deliberation. Due to the ongoing COVID-19 outbreak in the Moncton area, and to protect your loved ones and our staff, we regret to inform you that **all visitations have been suspended** until further notice.

Some exceptions are in place for palliative residents.

NOTE: Five healthy designated visitors may be permitted for palliative patients receiving end-of-life care. The two designated visitors cannot attend at the same time. Visitors will be screened and must wear appropriate PPE.

Public Health has identified potential public exposure at the Moncton Costco Optical Centre and at the Moncton St-Hubert restaurant. People who have visited these locations since Oct. 1 should self-monitor for symptoms for 14 days. Should any COVID-19 symptoms develop, they are directed to self-isolate and to call 811 to get tested or take the self-assessment online. There are currently 19 confirmed cases linked to the facility, with the number expected to grow over the coming days.

“The Provincial Rapid Outbreak Management Team for the Moncton region is working hard to contain this outbreak and limit the spread of this virus,” said Premier Blaine Higgs. “We are grateful for their efforts, and for the continued dedication of the staff of the manor. To family members and friends who are concerned for residents and staff at the manor, know that their safety is our priority. We are asking that every New Brunswicker do their part as well, to keep our province and our most vulnerable residents safe and healthy.”

“Outbreaks are a stark reminder that this virus is still present in New Brunswick and we need to be cautious,” said Dr. Jennifer Russell, chief medical officer of health. “We need to maintain physical distancing, practise good hygiene and support each other as we work our way through this pandemic together.”

I understand the timing is tough, being a long weekend, and everyone would like to celebrate. Please understand this decision was not made lightly. We plan to resume activities as it appears safe to do so. You will be notified immediately. You are still able to have virtual visits with a resident via Zoom or Facetime. To arrange a virtual visit please contact Tricia Hayes at 1-506-721-0335.

We hope these restrictions will be short lived, but due to the vulnerability of your loved ones, we have to do everything we can to keep COVID-19 out of our home.